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You can find a key word to use in your search on the repository.

- You can use **Ctrl + F** to search this entire document.
- You can also jump to a particular group and manually scroll.



Buying Programs Which includes: Express Buying Program



Certificate Services

Which includes: MPKI for SSL; SSL Certificate; Roots and Audits; Managed PKI (MPKI)



Online Services

Which includes: <u>CloudSOC (CASB) (formerly Elastica)</u>; <u>Web Security Service</u>; <u>DLP Cloud</u>; <u>VIP</u>; <u>Cyber Security</u> <u>Services</u>



Education and Technical Services Which includes Customer Success; Training



Consumer Software Which includes Norton



Enterprise Software Which includes SEP and ATP



Buying Programs

Use These Key Word	To Look for These Associated Documents
Express Buying Program	Express Buying Program Terms and Conditions



Certificate Services

Symantec completed its divestiture of its certificate services to DigiCert on October 31, 2017. For standard agreements, service descriptions, audit reports and root policies relevant to the Certificate Authority business (including Symantec, Thawte, GeoTrust, and RapidSSL), please visit the <u>Certificate Authority Repository</u>.



Online Services

Use These Key Word	To Look for These Associated Documents
Online Services Acceptable Use Policy	Online Services Acceptable Use Policy
CloudSOC (CASB) (formerly Elastica)	 Online Services Trial Terms Online Services Terms & Conditions CloudSOC Service Description Online Services Acceptable Use Policy
Cloud Workload Assurance (CWA)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Cloud Workload Assurance Service Description
Cloud Workload Protection	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Cloud Workload Protection Service Description
Cloud Workload Protection for Storage	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Cloud Workload Protection for Storage Service Description Cloud Workload Protection for Storage Third Party Notice
Information Centric Encryption (ICE)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Information Centric Encryption Service Description
Information Centric Encryption (ICE) Keystore Virtual Appliance	 ICE Keystore Virtual Appliance License Agreement ICE Keystore Virtual Appliance Product Use Rights Supplement



Use These Key Word	To Look for These Associated Documents
Information Centric Security Module (ICSM)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Information Centric Security Module Service Description
Data Loss Prevention (DLP) Cloud Service Connector	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Data Loss Prevention Cloud Connector Service Description
Data Loss Prevention (DLP) Cloud Detection Service	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Data Loss Prevention Cloud Service Description
CloudSOC CASB for SaaS with DLP Cloud Detection Service	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy CloudSOC Service Description [Please look under "CloudSOC (CASB) (formerly Elastica)"] Data Loss Prevention Cloud Detection Service Description [Please look under "Data Loss Prevention (DLP) Cloud Detection Service"]
Data Loss Prevention (DLP) Cloud Service for Email Standalone	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Service Description Data Loss Prevention Cloud Service - Service Description
Data Loss Prevention (DLP) Cloud Service for Email with Cloud Console	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Data Loss Prevention Cloud Service for Email with Cloud Console Service Description



Use These Key Word	To Look for These Associated Documents
Data Loss Prevention (DLP) Cloud Service for Email with Email Safeguard	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Data Loss Prevention Cloud Service - Service Description
Data Loss Prevention (DLP) Cloud Service for Email with Email Safeguard with Cloud Console	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Data Loss Prevention Cloud Service for Email with Email Safeguard with Cloud Console Service Description
Email Security.cloud	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Email Security.cloud October Service Description
Email Fraud Protection	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Email Fraud Protection Service Description
Endpoint Cloud Connect Defense	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Cloud Connect Defense Service Description
Endpoint Data Loss Prevention (SEP DLP)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Data Loss Prevention Service Description
Endpoint Detection and Response Cloud	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Detection and Response Cloud Service Description



Use These Key Word	To Look for These Associated Documents
Endpoint Protection Cloud	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Protection Cloud Service Description
Endpoint Protection Hardening	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Application Control Service Description Endpoint Application Isolation Service Description
Endpoint Protection Small Business Edition (SEP SBE)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Protection Small Business Edition Service Description
Endpoint Vulnerability Remediation	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Vulnerability Remediation Service Description
Managed Data Loss Prevention	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Managed Data Loss Prevention Service Description
Hosted Services Terms and Conditions	 Hosted Services Trial Terms Hosted Services Terms
Mobility Suite	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Mobility Suite Service Description Mobility Suite License Agreement



Use These Key Word	To Look for These Associated Documents
Endpoint Protection Mobile (SEP Mobile)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Endpoint Protection Mobile Service Description Apple iTunes Download Additional Terms & Conditions
<u>Symantec Secure Login</u> <u>(formerly</u> Norton Secure Login <u>)</u>	 Norton Secure Login Service CrPS Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Norton Secure Login Account Terms (End User) Service Agreement Norton Secure Login Service Description
Online Services Acceptable Use Policy	Online Services Acceptable Use Policy
Online Services Terms & Conditions	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy
Risk Insight	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Risk Insight Service Description
User Authentication Services Terms and Conditions	 User Authentication Services Terms Services Agreement (EMEA) User Authentication Services Terms Services Agreement (Asia Pacific Except Japan and Thailand) User Authentication Services Terms Services Agreement (Americas, Thailand)
User Authentication Services Terms and Conditions (Select Japanese)	 サービス提供基本条件



Use These Key Word	To Look for These Associated Documents
Validation & ID Protection (VIP) Service	 Online Services Terms & Conditions Online Services Trial Terms (applicable only to trial customers) Online Services Acceptable Use Policy VIP Service Description
	 only to customers purchasing hardware credentials) <u>Archived documents</u>: VIP Network Policy User Authentication Service Level Agreement Service Description Service Ordering Terms Service Description Supplement – either (<i>Direct Customer</i>) or (<i>Indirect/Channel Customer</i>) Voice OTP Authentication Service Description Voice Call Out-of-Band Authentication Service Description SMS OUT-of-Band Authentication Service Description



Use These Key Word	To Look for These Associated Documents
Validation & ID Protection (VIP) Service (Select Japanese)	 Online Services Trial Terms Online Services Acceptable Use Policy VIP サービス記述書 VIP ハードウェアクレデンシャルデバイス用補足
VIP Access Manager	 VIP Access Manager License Agreement Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy VIP Access Manager Service Description
Web Isolation Cloud Service (FWI, SWI or WSS add-on)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Web Isolation Cloud Service - Service Description
Web Security Service (WSS)	 Online Services Terms & Conditions Online Services Trial Terms Web Security Service - Service Description Online Services Acceptable Use Policy
SD Cloud Connector Service (Add-on service to WSS)	 Online Services Terms & Conditions Online Services Trial Terms Online Services Acceptable Use Policy SD Cloud Connector Service - Service Description Hardware Terms of Use and Limited Warranty Statement SD Cloud Connector Orchestrator License Agreement SD Cloud Connector Orchestrator Product Use Rights Supplement
Web Security.cloud	Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Web Security.cloud Service Description
Cyber One Security Services	Cyber One Additional Terms and Conditions



Use These Key Word	To Look for These Associated Documents
DeepSight Intelligence Services	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy DeepSight Intelligence Services Service Description
Emergency Response Services	 Partner Terms and Conditions End User Terms and Conditions
Emergency Response Services (Select Japanese)	 Partner Terms and Conditions End User Terms and Conditions
Incident Response Retainer Services	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Incident Response Retainer Services Service Description
Incident Response Retainer Services (Base)	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Incident Response Retainer Services (Base) Service Description
Managed Security Services (MSS)	 Managed Security Services Log Collection Platform License Agreement Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Managed Security Services - Service Description
Phishing Readiness	 Online Services Trial Terms Online Services Terms & Conditions Online Services Acceptable Use Policy Phishing Readiness Service Description
Readiness Assessment Services	 Partner Terms and Conditions End User Terms and Conditions
Security Awareness (SCORM download)	Security Awareness Content License Agreement





Education and Technical Services

Use These Key Word	To Look for These Associated Documents
Customer Success – Premium	Customer Success – Premium Service Description
Customer Success - Select	Customer Success – Select Service Description
Customer Success – Core	Customer Success – Core Service Description
Education Training Credits	Education Training Credits Terms and Conditions
Education Training Days	Education Training Days Terms and Conditions
Premium Support - Customer Success Manager	Premium Support - Customer Success Manager Service Description
Premium Support - Technical Account Manager	Premium Support - Technical Account Manager Service Description
Diagnostic Tool (SymDiag)	SymDiag License Agreement
Cloud Consulting Deployment Services	 Online Services Terms and Conditions Cloud Consulting Deployment Services - Service Description Covered Online Services List



Consumer Software

Use These Key Word	To Look for These Associated Documents
Norton 360	 Norton AntiVirus PC / Norton 360 / Norton 360 / Norton Internet Security License Agreement
Norton 360 Multi Device	Norton 360 Multi Device License Agreement
Norton 360 Premier Edition	 Norton AntiVirus PC / Norton 360 / Norton 360 / Norton Internet Security License Agreement
Norton Ad Blocker	Norton Ad Blocker License Agreement
Norton AntiBot	Norton AntiBot License Agreement
Norton AntiSpam	 Norton Internet Security / Norton AntiVirus / Norton Personal Firewall / Norton GoBack / Norton AntiSpam License Agreement Norton AntiSpam Privacy Policy
Norton Anti-Theft	Norton Anti-Theft License Agreement
Norton AntiVirus Dual Protection for Mac	 Norton AntiVirus for Mac License Agreement Norton AntiVirus for Mac / Norton Internet Security for Mac License Agreement
Norton AntiVirus Mac	Norton Security and Norton Security with Backup License Agreement
Norton AntiVirus Gaming Edition	Norton AntiVirus / Norton Internet Security License Agreement
Norton AntiVirus PC	 Norton Security and Norton Security with Backup License Agreement Norton AntiVirus PC / Norton 360 / Norton 360 / Norton Internet Security License Agreement
Norton Core	 Norton Core Security Plus License Agreement Norton Core Limited Hardware Warranty
Norton Core Security Plus	Norton Core Security Plus License Agreement
Norton Confidential Mac	Norton Confidential Mac License Agreement
Norton Confidential PC	Norton Confidential PC License Agreement



Use These Key Word	To Look for These Associated Documents
Norton Family	 Norton Family License Agreement Norton Family Privacy Notice
Norton Ghost	Norton Ghost License Agreement
Norton GoBack	Norton GoBack License Agreement
Norton Home	Norton Home License Agreement
Norton Identity Safe	 Norton Identity Safe Browser Extension License Agreement Norton Identity Safe License Agreement
Norton Identity Protection	Norton Identity Protection Terms of Service
Norton Internet Security	 Norton Security and Norton Security with Backup License Agreement Norton AntiVirus PC / Norton 360 / Norton 360 / Norton Internet Security License Agreement
Norton Internet Security Dual Protection for Mac	 Norton Internet Security Mac License Agreement Norton AntiVirus for Mac / Norton Internet Security for Mac License Agreement
Norton Internet Security Mac	Norton Internet Security Mac License Agreement
Norton Internet Security Netbook Edition	Norton AntiVirus / Norton Internet Security License Agreement
Norton Mobile Security for Android	 Norton Mobile Security for Android License Agreement Norton Mobile Security Privacy Notice
Norton Mobile Security for iOS	 Norton Mobile Security for iOS License Agreement Norton Mobile Security Privacy Notice
Norton One	Norton One License Agreement
Norton Online Backup	Norton Online Backup License Agreement
Norton Password Manager	Norton Password Manager License Agreement
Norton Password Generator	Norton Password Generator Service Agreement



Use These Key Word	To Look for These Associated Documents
Norton Personal Firewall	Norton Internet Security / Norton AntiVirus / Norton Personal Firewall License Agreement
Norton Power Eraser	Norton Power Eraser License Agreement
Norton Safe Search (Extension Standalone)	Norton SafeSearch License Agreement
Norton Satellite	Norton Satellite License Agreement
Norton Save & Restore	Norton Save & Restore License Agreement
Norton Security and Norton Security with Backup	Norton Security and Norton Security with Backup License Agreement
Norton Security Scan	Norton Security Scan License Agreement
Norton Smartphone Security	Norton Smartphone Security License Agreement
Norton Small Business	Norton Small Business License Agreement
Norton Snap	Norton Snap License Agreement
Norton Studio	Norton Studio License Agreement
Norton System Works	Norton System Works License Agreement
Norton System Works Basic	Norton System Works Basic License Agreement
Norton System Works Premier	Norton System Works Premier License Agreement
Norton Utilities	Norton Utilities License Agreement
Norton WiFi Privacy	Norton WiFi Privacy Terms of Service
PartitionMagic	PartitionMagic 8.0 License Agreement
Procomm Plus	Procomm Plus License Agreement
pcAnywhere (PCA)	pcAnywhere Solution License Agreement



Use These Key Word	To Look for These Associated Documents
NortonLive	 NortonLive License Agreement NortonLive Service Terms and Conditions NortonLive Premium Services - Service Agreement
Norton Virus Protection Promise	Norton Virus Protection Promise



Enterprise Software

Use These Key Word	To Look for These Associated Documents
Advanced Secure Gateway (ASG)	
CacheFlow	
Content Analysis	
Director	
Industrial Control Systems Protection (ICSP)	
IntelligenceCenter	
МАСН5 VA	
Management Center (MC)	
PacketShaper	
PolicyCenter	License Agreement
ProxyAV	Product Use Rights Supplement
ProxySG	Third Party Notices and Terms
Reporter 10.x	Hardware Terms of Use and Limited Warranty Statement
Reporter 9.x	
Reverse Proxy	
Secure Web Gateway Virtual Appliance	
Security Analytics	
Security Analytics Central Manager	
SSL Visibility	
X-Series	
X-Series Management System (XMS)	
Asset Management Suite	Asset Management Suite License Agreement
	Asset Management Suite Product Use Rights Supplement
Asset Solution	Asset Solution License Agreement
Asset Solution	Asset Solution Product Use Rights Supplement
	Client Management Suite License Agreement
Client Management Suite (CMS)	Client Management Suite Product Use Rights Supplement
	Deployment Solution License Agreement
Deployment Solution	Deployment Solution Product Use Rights Supplement



Use These Key Word	To Look for These Associated Documents
Inventory Solution	 Inventory Solution License Agreement Inventory Solution Product Use Rights Supplement
IT Analytics	 IT Analytics License Agreement IT Analytics Product Use Rights Supplement
IT Management Suite	 IT Management Suite License Agreement IT Management Suite Product Use Rights Supplement
Patch Management Solution	 Patch Management Solution License Agreement Patch Management Solution Product Use Rights Supplement
Server Management Suite	 Server Management Suite License Agreement Server Management Suite Product Use Rights Supplement
Service Desk (SD)	 Service Desk License Agreement Service Desk Product Use Rights Supplement
Software Management Solution	 Software Management Solution License Agreement Software Management Solution Product Use Rights Supplement
Control Compliance Suite (CCS)	 Control Compliance Suite License Agreement Control Compliance Suite Product Use Rights Supplement
Control Compliance Suite - SCU	Control Compliance Suite - SCU License Agreement
Control Compliance Standards	Control Compliance Standards License Agreement
Control Compliance Suite Response Assessment Module	Control Compliance Suite Response Assessment Module License Agreement
Control Compliance Suite Standards Module	Control Compliance Suite Standards Module License Agreement
Control Compliance Suite Standards Module ESM	Control Compliance Suite Standards Module ESM License Agreement
Control Compliance Suite Standards Module RAM	Control Compliance Suite Response Assessment Module License Agreement
Control Compliance Suite Vendor Risk Manager	Control Compliance Suite Vendor Risk Manager License Agreement



Use These Key Word	To Look for These Associated Documents
Control Compliance Suite Virtualization Security Manager	Control Compliance Suite Virtualization Security Manager License Agreement
Control Compliance Suite Vulnerability Manager	 Control Compliance Suite Vulnerability Manager License Agreement Control Compliance Suite Vulnerability Manager Product Use Rights Supplement
Data Center Security Monitoring Edition (DCS ME)	 Data Center Security License Agreement Data Center Security Third Party Notice Data Center Security Product Use Rights Supplement
Data Center Security Server (DCS S)	 Data Center Security License Agreement Data Center Security Third Party Notice Data Center Security Product Use Rights Supplement
Data Center Security Server Advanced (DCS SA)	 Data Center Security License Agreement Data Center Security Server Advanced Product Use Rights Supplement Data Center Security Server Advanced Third Party Notice
Data Loss Prevention (DLP)	 Data Loss Prevention License Agreement Data Loss Prevention Product Use Rights Supplement Hardware Terms of Use and Limited Warranty Statement
Embedded Security: Critical System Protection	 Embedded Security: Critical System Protection License Agreement Embedded Security: Critical System Protection Product Use Rights Supplement
Information Centric Tagging (ICT)	 Information Centric Tagging (ICT) License Agreement Information Centric Tagging (ICT) Product Use Rights Supplement
DLP Information Centric Analytics (ICA)	DLP Information Centric Analytics (ICA) License Agreement
CAPS Activation Package for Whole Disk Encryption	CAPS Activation Package for Whole Disk Encryption License Agreement
Command Line	 Command Line License Agreement Command Line Product Use Rights Supplement
Desktop Encryption	 Desktop Encryption License Agreement Desktop Encryption Product Use Rights Supplement

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Use These Key Word	To Look for These Associated Documents
Desktop Email Encryption	 Desktop Email Encryption License Agreement Desktop Email Encryption Product Use Rights Supplement
Drive Encryption	 Drive Encryption License Agreement Drive Encryption Product Use Rights Supplement
Encryption Management Server	 Encryption Management Server License Agreement Encryption Management Server Product Use Rights Supplement
File Share Encryption	 File Share Encryption License Agreement File Share Encryption Product Use Rights Supplement
Gateway Email Encryption	 Gateway Email Encryption License Agreement Gateway Email Encryption Product Use Rights Supplement
Key Management Client Access CLI	 Key Management Client Access CLI License Agreement Key Management Client Access CLI Product Use Rights Supplement
Key Management Server	 Key Management Server License Agreement Key Management Server Product Use Rights Supplement
Mobile Encryption for iOS	 Mobile Encryption for iOS License Agreement Mobile Encryption for iOS Product Use Rights Supplement
Endpoint Encryption	 Endpoint Encryption License Agreement Endpoint Encryption Product Use Rights Supplement
Endpoint Protection (SEP)	 Endpoint Protection License Agreement Endpoint Protection Product Use Rights Supplement Online Services Terms and Conditions Online Services Trial Terms Symantec Endpoint Protection Service Description
Endpoint Protection Small Business Edition (SEP SBE)	 Online Services Acceptable Use Policy Online Services Terms and Conditions Online Services Trial Terms Endpoint Protection Small Business Edition Service Description



Use These Key Word	To Look for These Associated Documents
Ghost Solution Suite	 Ghost Solution Suite License Agreement Ghost Solution Suite Product Use Rights Supplement
Hosted Service Software Component	Hosted Service Software Component License Agreement
Mail Security for Microsoft Exchange (SMSE)	 Mail Security for Microsoft Exchange License Agreement Mail Security for Microsoft Exchange Product Use Rights Supplement
Messaging Gateway (SMG)	 Messaging Gateway License Agreement Messaging Gateway Product Use Rights Supplement Messaging Gateway 8450 / 8490 Appliance 2014 Warranty Agreement Messaging Gateway 8360 / 8380 Appliance Warranty Agreement Messaging Gateway 8340 Appliance 2010 Warranty Agreement Messaging Gateway s450 Appliance 2019 Warranty Agreement
Messaging Gateway for Service Providers	Messaging Gateway for Service Providers License Agreement
Mobile Security	Mobile Security License Agreement
Protection for SharePoint Servers	 Protection for SharePoint Servers License Agreement Protection for SharePoint Servers Product Use Rights Supplement
Control Compliance Suite Response Assessment Module	Control Compliance Suite Response Assessment Module License Agreement
Security Information Manager (SSIM) MPI	Security Information Manager MPI License Agreement
SymEd Bundles	SymEd Bundles Service Description
Advanced Threat Protection (ATP)	 Advanced Threat Protection License Agreement Advanced Threat Protection Product Use Rights Supplement Advanced Threat Protection Warranty Agreement
Advanced Threat Protection (ATP) Network	Advanced Threat Protection: Network License Agreement
Advanced Threat Protection Splunk App	Advanced Threat Protection Splunk App License Agreement
Anomaly Detection for Automotive	Anomaly Detection for Automotive License Agreement



Use These Key Word	To Look for These Associated Documents
Embedded Security Critical System Protection	 Embedded Security: Critical System Protection License Agreement Embedded Security: Critical System Protection Privacy Notice Embedded Security: Critical System Protection Product Use Rights Supplement
Protection Engine (SPE)	 Protection Engine License Agreement Protection Engine Product Use Rights Supplement
TouchDown Android	TouchDown License Agreement
TouchDown iOS	TouchDown License Agreement
Virtual Machine Management	Virtual Machine Management Altiris License Agreement
Web Gateway (SWG)	Web Gateway License Agreement
Workspace Streaming	Workspace Streaming License Agreement
Workspace Virtualization	Workspace Virtualization License Agreement
Web Isolation Virtual Appliance (FWI or SWI)	 Web Isolation Virtual Appliance License Agreement Web Isolation Virtual Appliance Product Use Rights Supplement
Radware (Commercial Third-Party Application)	Radware, Inc. End User License Agreement