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Policyholder: NORTONLIFELOCK INC. 350 ELLIS STREET MOUNTAIN VIEW, CA 94043

POLICY 10245-003

01/01/2020 - 12/31/2020

Group Legal Insurance Policy and Service Plan

Important:

For purposes of the NortonLifeLock Inc. policy, the **Policyholder** has defined eligible dependents to mean: Spouse or both same and opposite sex domestic partner and children until the date that they reach age 26 regardless of student or marital status.

ARAG INSURANCE COMPANY 500 Grand Avenue, Suite 100 Des Moines, Iowa 50309 GROUP LEGAL EXPENSE INSURANCE POLICY DECLARATIONS

- 1. <u>Name of Policyholder, Address</u> NORTONLIFELOCK INC. 350 ELLIS STREET MOUNTAIN VIEW, CA 94043
- Policy Period The term of this Policy shall be from <u>January 1, 2020</u> to <u>December 31, 2020</u> Standard Time at the address of **Policyholder**
- Premium \$22.41 monthly Composite rate per Named Insured and eligible dependents
- 4. <u>Eligible persons</u> All full-time employees working 20 hours or more per week.
- 5. Policy Index

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DEFINITIONS

"BENEFITS" – the legal coverages listed on the declarations page of the policy or in the **benefits** section of the **Certificate of Insurance**.

"CERTIFICATE OF INSURANCE" or "CERTIFICATE" – the document provided by us to the named insured that describes the **benefits** and terms of the insurance policy.

"CERTIFICATE YEAR" – twelve (12) month period as listed on the declarations page of the policy issued to the **policyholder**.

"CONTESTED" – an action in which any disputed issue must be negotiated by **your** attorney regardless of whether any legal forms are filed.

"EFFECTIVE DATE" – the date on which the **policyholder** enrolls the **named insured** and from which date premium has been paid for **you**.

"GENERAL IN OFFICE LEGAL SERVICES" – time spent by an attorney and their office staff for your legal issue that is not otherwise covered or excluded under this plan and which does not include costs such as, but not limited to: filing fees, copy costs, mileage, title insurance, expert witnesses, mediator, home studies, transcriptionists, title search, and title abstracting.

"GOODS" – a physical product that is capable of being delivered. Ownership of a good can be transferred from the seller to the buyer.

"**INDEMNITY BENEFITS**" – means covered **legal services** which are reimbursed to the **insured** up to the **benefit** amount indicated under the specific coverage. The **insured** is responsible for all **legal services** which may exceed the amount paid by **us**.

"**INSURED**" – as dictated by premium paid and as indicated by coverages listed in the "**Benefits**" section, the **named insured** only or the **named insured** and the **named insured**'s spouse, or domestic partner (who is registered with us) and/or eligible dependents. Eligible dependents and/or domestic partner are defined by mutual agreement between the **policyholder** and **us**.

"**INSURED EVENT**" – an event covered by this policy whose initiation date will be considered the earlier of the date (a) written notice of a **legal dispute** is sent or filed by **you** or received by **you**; or (b) a ticket or citation is issued; or (c) an attorney is hired.

"**INSURED RENTAL PROPERTY**" – a single dwelling (house, apartment, duplex or condominium) that **you** have an ownership interest in and that is not **your primary residence** and that for a portion of the year is rented out to another individual.

"LEGAL DISPUTE" -means a disagreement between you and any other party regarding your legal rights.

"LEGAL SERVICES" – time spent by an attorney and their office staff for **your** covered legal matters which does not include costs such as, but not limited to: filing fees, copy costs, mileage, title insurance, expert witnesses, mediator, home studies, transcriptionists, title search, and title abstracting.

"**MEDIATION COSTS**" – payment of a qualified mediator who assists the **insured** and another party attempt to reach a settlement regarding a covered legal matter.

"NAMED INSURED" – a person enrolled via the **policyholder** with **us** as entitled to coverage under the terms of this policy.

"NETWORK ATTORNEY" – means an attorney with whom we have contracted to perform covered legal services in the United States for you and who has contracted with us to provide the specific covered legal services for which you are seeking assistance.

"NON-NETWORK ATTORNEY" – means an attorney, who is not a Network Attorney, chosen by you to perform legal services covered under the indemnity benefits of this policy.

"**NON-MOVING OFFENSE**" – parking ticket, registration, equipment or other violations that aren't handled in conjunction with a moving violation.

"PERSONAL PROPERTY" – means property, which is not real property and which does not produce income.

"POLICYHOLDER" – means the organization named in the declarations page.

"**PRIMARY RESIDENCE**" – the single dwelling where **you** actually live that is considered **your** legal residence for income tax purposes.

"REAL PROPERTY" - land and all permanent structures attached to it.

"**REFINANCING**" – paying off one loan with the proceeds from a new loan using the same **real property** as security.

"SECONDARY RESIDENCE" – a single dwelling (house, apartment, duplex, or condominium) that you have an ownership interest in and that is not your primary residence.

"SERVICE" – a duty or labor provided from one person to another. It is the non-material equivalent of a good. There is no physical product that can transfer ownership.

"TRIAL" – means the proceeding in court or in a covered administrative proceeding when the parties try their case beginning with the impaneling of a jury in a jury **trial** or with opening statement if the parties are in a non-jury **trial**. **Trial** does not include things such as hearings, appearances on motions, negotiated pleas, pre-**trial** conferences, or appearances, and continuances by the court.

"**UNCONTESTED**" – an action in which all matters are settled or decided without attorney negotiation, and **your** attorney assists in completing any necessary formal processes.

"WE", "US", and "OUR" – ARAG Insurance Company.

"YOU" and "YOUR" – an insured.

ARAG INSURANCE COMPANY

AGREEMENT

We will provide the insurance described in this policy and **benefit** endorsements in return for the premium and compliance with all applicable provisions of this policy. Matters which are not expressly listed in this policy are not covered. If the **named insured** purchased only individual coverage, **legal services** rendered to persons other than the **named insured** are not covered. You can choose a Network Attorney or Non-Network Attorney for legal services provided to you resulting from an insured event which occurs after your effective date and while your Certificate of Insurance is in effect. We will pay benefits for legal services up to the maximum amount listed in the benefits section of this policy.

If **you** have any questions regarding **your** policy please call 1-800-247-4184.

EXCLUSIONS

We do not provide coverage for:

- 1. Matters against **us**, the **policyholder** or an **insured** against the interests of the **named insured** under the same **Certificate**.
- 2. **Legal services** arising out of a business interest, investment interests, employment matters, employee benefits, **your** role as an officer or director of an organization, and patents or copyrights.
- 3. **Legal services** in class actions, punitive damages, personal injury, malpractice, court appeals or post judgments (settlement agreement signed by all parties, final binding arbitration, judgment issued by a court).
- 4. Legal services deemed by us to be frivolous or lacking merit, or in actions where you are the plaintiff and the amount we pay for your legal services exceeds the amount in dispute, or in our reasonable belief you are not actively and reasonably pursuing resolution in your case.

CONDITIONS

Policy Period and Territory

This policy applies to **insured events** which occur worldwide while **your Certificate of Insurance** is in effect. If an **insured event** occurs outside the United States **indemnity benefits** apply.

Any **insured event** which occurs prior to the **effective date** of an **insured** will be considered excluded and no **benefits** will apply.

Eligibility

Each eligible person as described in the Declarations, who is registered with **us**, and for whom a premium is paid, shall become an **insured** on the **effective date**.

Cancellation and Termination

Neither **we** nor the **policyholder** will cancel this policy during the term defined in the Declarations except for fraud or for the failure to pay premium due. **We** will give **you** ten (10) days notice of cancellation for nonpayment of premium and forty-five (45) days notice of cancellation for any other reason. If the **named insured** ends employment or membership in the group to which this policy is issued (except upon the **named insured's** death), or the policy is canceled by the **policyholder**, **your** coverage will cease at the end of the term for which premium has been paid.

Waiver of Premium

Upon the death of the **named insured**, coverage for the surviving spouse or domestic partner and the **insured** dependents continues under the policy for one year, and **we** waive further premium payments during this time. Coverage shall terminate prior to the end of the one year period if the **policyholder** cancels the policy during that time frame, in such case, coverage shall cease as of the date the **policyholder** cancels the policy.

Should a **named insured** be deployed for a period of more than thirty (30) consecutive days for the purposes of military service or of responding to a declared national emergency, coverage for the spouse or domestic partner and the **insured** dependents will continue, without the payment of premium, for the length of the **named insured's** absence and for so long as the **named insured** remains eligible for **benefits** through the **policyholder**.

Conversion

You may continue insurance when **you** no longer qualify as an employee of the **policyholder** or as a member of the group to which this policy is issued. **You** must notify **us** within ninety (90) days of this disqualifying event to make arrangements for premium payment. Payment of premium is required from the last date of **your** eligibility under this policy.

Adjustment of Premium

Adjustment of premium based upon termination or addition of **insured's** shall be calculated by **us**. Payments or refunds shall be due on the first day of the following calendar month.

Notice to any agent or knowledge possessed by any agent or by any other person shall not affect a waiver or change any part of this policy or stop **us** from asserting any right under the terms of this policy; nor shall the terms of this policy be waived or changed except as stated above.

Any terms of this policy which are in conflict with the state where issued are amended to conform to the statutes.

Coordination of Benefits

This policy coordinates **benefits** as defined in the National Association of Insurance Commissioners Model Coordination of Benefits Provisions.

If **you** are entitled to receive **legal services** or reimbursement for **legal services** from any other person or organization, **our** coverage will be excess.

Payment by **us** for **legal services** under this policy does not preclude **your** attorney from seeking and recovering attorney fees from an opposing party, where authorized by law, court rule or contract, at the attorney's usual and customary or prevailing rate. If **you** receive reimbursement of attorney's fees, then **you** will reimburse **us** for payments made under this policy.

Payment Limitations

You may not make claims under separate benefits for one legal matter.

Notice of Claim, Proof of Expense Incurred and Payment of Claim

You or your representative must submit a written notice of claim to us within one year after the insured event. A claim form and itemized billing are required within one hundred eighty (180) days after legal services for which you seek payment are completed.

You are responsible for verifying your legal matter is covered under your legal plan with us prior to receiving legal services. You will be responsible for payment to the attorney at their usual and customary rate if your matter is not covered.

You must give us all information we request with respect to the circumstances of an insured event or service provided. We have the right to withhold benefits if the requested information is not provided to us.

Fraud or Abuse

We do not provide **benefits** for **you** if **you** have intentionally concealed or misrepresented any material fact or circumstance or have made false statements or engaged in fraudulent conduct relating to **your** insurance. We may discontinue **your** benefits if **we** deem that **you** are exhibiting hostile or abusive behavior towards **us**, **our** employees and/or **Network Attorneys**.

Subrogation

We may require you to assign all rights of recovery of legal fees to the extent that payment is made by us. If an assignment is sought, you must cooperate with us.

Relation of the Parties

You have the unrestricted right to choose an attorney. The attorney is not **our** agent or employed by **us** or the **policyholder**. We and the **policyholder** shall at no time control or interfere with the performance of the attorney and we do not guarantee the skill of the attorney. Any payment to a **network attorney** for **legal services** is **our** responsibility up to **your** policy limits.

Grievances

If **you** have a problem with a **Network Attorney** in the handling of a legal matter covered under this insurance policy, contact **us** for assistance in resolving **your** issue.

You have the right to file a complaint with the State Bar about your attorney at any time.

Non-Assessable Policy

This policy is non-assessable. You are not subject to contingent liability, nor liable to assessment.

This policy is signed at Des Moines, Iowa on behalf of ARAG Insurance Company by **our** President and Secretary. It is countersigned by **our** authorized agent (if required).

٨ and R Munay

Ann Cosimano Secretary

David R. Murray President

Uncontested Adoption

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Uncontested Adoption		
Legal services ¹ in an uncontested adoption for an insured to become an adoptive parent(s).	PAID IN FULL	\$ 400*
¹ In international adoptions, where a foreign attorney is necessary, you are eligible to receive indemnity reimbursement in addition to the benefits available in the United States.		

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

Bу and R Munay

Authorized Representative

Contested Adoption

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Adoption		
Legal services ¹ in a contested adoption for an insured to become an adoptive parent(s).	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
¹ In international adoptions, where a foreign attorney is necessary, you are eligible to receive indemnity reimbursement in addition to the benefits available in the United States		

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

*** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

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Java R Munay

Authorized Representative

Building Codes

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Building Codes		
Legal services for an insured in an administrative action for permit or code violations relating to the renovation and/ or improvement of your existing primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

*** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Caregiving Services - Annual Check Up

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Caregiving Services - Annual Check Up		
Legal services for you and your parent/ grandparent to meet with an attorney on an annual basis. This annual meeting is to discuss the legal needs of your parent/grandparent and discuss any changes in their situation and potential legal implications.	PAID IN FULL	\$ 80*
This benefit is limited to one usage per		

family per certificate year.

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By

and R Munay

Authorized Representative

Defense of Civil Damage Claims

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Defense of Civil Damage Claims		
Legal services for an insured in defense against civil damage(s) claims, except claims involving the ownership or use of a motorized vehicle, claims which are covered by other insurance, or claims related to a felony charge.	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

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Authorized Representative

Credit Records Correction

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Credit Records Correction		
Legal services for an insured related to correcting inaccuracies or misrepresentations on your credit record.	PAID IN FULL	\$ 160*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Mung

Authorized Representative

Criminal Misdemeanor Defense

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Criminal Misdemeanor Defense		
Legal services for an insured in the defense against criminal misdemeanor charges, except those involving motorized vehicles and domestic violence charges. If the charge is escalated to a felony, coverage will cease as of the date of the escalation. If a felony charge is reduced or pled down to a misdemeanor no coverage applies.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
- *** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

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and R Munay

Authorized Representative

Uncontested Divorce

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Uncontested Divorce		
Legal services for the named insured in an uncontested divorce, a legal separation and/or an annulment of marriage.	PAID IN FULL	\$ 640*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

and R Mung

Authorized Representative

Contested Divorce - 15 hours

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Divorce - 15 hours		
Legal services for the named insured in a contested divorce, a legal separation and/or an annulment of marriage.	PAID IN FULL (up to 15 hours per insured event)	\$ 1,200*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

I R Munay

Authorized Representative

Driving Privilege Protection (excluding DWI-related)

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Driving Privilege Protection (excluding DWI-related)		
Legal services for an insured in the defense of a traffic offense where conviction of the offense will directly result in the suspension or revocation of your driving privileges. (Does not include driving while impaired or under the influence of drugs or alcohol or a related offense.)	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
- *** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By

R Mung

Authorized Representative

Driving Privilege Restoration (excluding DWI-related)

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Driving Privilege Restoration (excluding DWI-related)		
Legal services for an insured in an administrative proceeding for the restoration of suspended or revoked driving privileges of an insured . (Does not include driving while impaired or under the influence of drugs or alcohol or a related offense.)	PAID IN FULL	\$ 240*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Easement

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Easement		
Legal services for an insured in an administrative action regarding an easement on your primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount

*** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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Bу and R Munay

Authorized Representative

Estate Administration & Estate Closing (Probate) - 9 hours

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Estate Administration & Estate Closing (Probate) - 9 hours		
Legal services for an insured in administering an estate where you have been named the executor.	PAID IN FULL (up to 9 hours per insured event)	\$ 720*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By and R Munay

Authorized Representative

Foreclosure

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Foreclosure		
Legal services for an insured regarding written notice of a foreclosure related to your primary residence.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount

*** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

Bу and R Munay

Authorized Representative

Defense of Garnishment

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Defense of Garnishment		
Legal services for an insured in a legal dispute for a garnishment against you to collect judgment related to goods or services.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

(Exclusion #3 as it relates to post judgment garnishment is waived for this **benefit**.)

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

*** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By and R Munay

Authorized Representative

Uncontested Guardianship/Conservatorship

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
<u>Uncontested Guardianship/</u> Conservatorship		
Legal services in an uncontested Guardianship/Conservatorship for an insured to appoint or be appointed as a Guardian/Conservator.	PAID IN FULL	\$ 480*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By and R Munay

Authorized Representative

Contested Guardianship/Conservatorship

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
<u>Contested Guardianship/</u> Conservatorship		
Legal services in a contested Guardianship/Conservatorship for an insured to appoint or be appointed as a Guardian/Conservator.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Habeas Corpus Proceedings

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Habeas Corpus Proceedings		
Legal services for an insured in habeas corpus proceedings.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

*** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By and R Munay

Authorized Representative

Mental Incompetency or Infirmity Proceedings

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
<u>Mental Incompetency or Infirmity</u> Proceedings		
Legal services for an insured in defense of mental incompetency or infirmity proceedings.	PAID IN FULL	\$ 960*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

Java R Munay

Authorized Representative

Minor Traffic - Broad (excluding DWI-related)

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
<u>Minor Traffic - Broad (excluding DWI-</u> related)		
Legal services for an insured in the defense of a traffic offense, the conviction of which would not result in suspension or revocation of your driving privileges. (Does not include driving while impaired or under the influence of drugs or alcohol or any non-moving offense .)	PAID IN FULL	\$ 240*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

wa R Munay

Authorized Representative

Name Change

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Name Change		
Legal services for an insured to legally change his/her name.	PAID IN FULL	\$ 240*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Neighbor Disputes

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Neighbor Disputes		
Legal services for an insured with a neighbor as a plaintiff or defendant in a dispute related to your primary residence, including boundary or property title disputes.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Neighbor Disputes - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
<u>Neighbor Disputes - Secondary</u> Residence		
Legal services for an insured with a neighbor as a plaintiff or defendant in a dispute related to your secondary residence, including boundary or property title disputes.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

wa R Marry

Authorized Representative

General In Office Services - 4 hours

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
General In Office Services - 4 hours		
General in office legal services.	4 hours	\$ 320*
(This benefit is limited to four hours per family per certificate year .)		

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Mung

Authorized Representative

Parental Responsibilities

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Parental Responsibilities		
Legal services for an insured in juvenile court proceedings (except those involving traffic matters) where a state has brought an action regarding your parental responsibilities for an insured child.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Personal Property Protection

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Personal Property Protection		
Legal services for an insured as a plaintiff or defendant regarding contracts or obligations for the transfer of your personal property or your personal property rights.	PAID IN FULL	\$ 320*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Prenuptial Agreements

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Prenuptial Agreements		
Legal services for an insured for the preparation of a premarital or antenuptial agreement.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

I R Munay

Authorized Representative

Refinancing - Primary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Refinancing - Primary Residence		
Advice and review of relevant documents regarding refinancing of your primary residence .	PAID IN FULL	\$ 160*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

Romany

Authorized Representative

Property Tax - Primary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Property Tax - Primary Residence		
Legal services for an insured in an administrative action brought by you to reduce the property tax assessment on your primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Purchase of Real Estate

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Purchase of Real Estate		
Legal services for an insured for the purchase of your primary residence for the review and preparation of documents including contract for purchase and attendance at closing.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By and R Marry

Authorized Representative

Real Estate Disputes

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Real Estate Disputes		
Legal services for an insured as a plaintiff or defendant in a dispute regarding contracts or obligations for the construction, purchase or sale of your primary residence.	PAID IN FULL	\$ 1,200*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Real Estate Disputes - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
<u>Real Estate Disputes - Secondary</u> <u>Residence</u>		
Legal services for an insured as a plaintiff or defendant in a dispute regarding contracts or obligations for the construction, purchase or sale of your secondary residence .	PAID IN FULL	\$ 1,200*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

wa R Marry

Authorized Representative

Sale of Real Estate

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Sale of Real Estate		
Legal services for an insured for the sale of your primary residence for the review and preparation of documents including the contract for sale and attendance at closing.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

and R Mung

Authorized Representative

Social Security/Veterans/Medicare

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Social Security/Veterans/Medicare		
Legal services for an insured in an administrative legal dispute arising out of Social Security, Veterans, Medicare or Medicaid benefits.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

Java R Munay

Bу

Authorized Representative

Tenant Matters

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Tenant Matters		
Legal services for an insured as a plaintiff or defendant with your landlord as tenant of your primary residence , including but not limited to, eviction and security deposit disputes.	PAID IN FULL	\$ 320*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

*** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Irrevocable Trusts

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Irrevocable Trusts		
Legal services for an insured for the	PAID IN FULL	\$ 320* single document
preparation of a stand-alone irrevocable trust.		\$ 400* spousal documents

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By and R Mung

Authorized Representative

Revocable Living Trusts

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Revocable Living Trusts		
Legal services for an insured for the	PAID IN FULL	\$ 320* single document
preparation of a stand-alone revocable trust.		\$ 400* spousal documents

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By and R Mung

Authorized Representative

Wills & Durable Power of Attorney

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Wills & Durable Power of Attorney		
Individual will or spousal will(s). (Does not	PAID IN FULL	\$ 320 single document
include any tax planning services done in connection with the will.)		\$ 400 spousal documents
Codicil (an amendment to a will)	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Living Will / Health Care Directive	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Durable / Financial Power of Attorney	PAID IN FULL	\$ 40 single document \$ 80 spousal documents

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By ARAG Insurance Company of Des Moines, Iowa

wa R Munay

Authorized Representative

Zoning and Variances

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Zoning and Variances		
Legal services for an insured in an administrative action related to a zoning change, variance, or an eminent domain proceeding involving your primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Uncontested Child Custody/Child Support Agreement

Network Attorney
BenefitsNon-Network Attorney
INDEMNITY BenefitsUncontested Child Custody/Child
Support AgreementLegal services for an insured for the
creation of an initial uncontested child
custody, child support, or visitation
agreements. This benefit does not include
the modification of current agreements.PAID IN FULL

See Policy "Agreement" Section

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By

we R Marray

Authorized Representative

Contested Child Custody/Child Support Agreement - 8 hours

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Child Custody/Child Support Agreement - 8 hours		
Legal services for an insured for the creation of an initial contested child custody, child support, or visitation agreements. This benefit does not include the modification of current agreements.	PAID IN FULL (up to 8 hours per insured event)	\$ 640*

See Policy "Agreement" Section

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

Ву

R Mung

Authorized Representative

Elder Law

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Elder Law		
Initial advice for an insured on the impact of your parent's/grandparent's personal legal matter on you .	PAID IN FULL	\$ 25
Legal services for an insured for the preparation and review of a deed where you are the grantee.	PAID IN FULL	\$ 40 per document
Legal services for an insured for the preparation and review of a promissory note where you are the payee.	PAID IN FULL	\$ 40 per document
Legal services for an insured for the review of your parent's/grandparent's personal legal documents, including estate planning documents where you have been named as an agent or executor/personal representative.	PAID IN FULL	\$ 40 per document

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By ARAG Insurance Company of Des Moines, Iowa

we R Munay

Authorized Representative

Executor Appointment

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Executor Appointment		
Legal services for an insured to be appointed executor of an estate, where no valid will exists.	PAID IN FULL	\$ 720*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By and R Mung

Authorized Representative

Guardianship/Conservatorship Dispute

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Guardianship/Conservatorship Dispute		
Legal services for an insured in a legal dispute related to your role as a Guardian/ Conservator.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
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By and R Munay

Authorized Representative

Home Equity Loan - Primary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Home Equity Loan - Primary Residence		
Legal services for an insured for the preparation and review of home equity loans for your primary residence.	PAID IN FULL	\$ 160*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

W R Munay

Authorized Representative

Home Equity Loan - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
<u>Home Equity Loan - Secondary</u> <u>Residence</u>		
Legal services for an insured for the preparation and review of home equity loans for your secondary residence.	PAID IN FULL	\$ 160*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Mung

Authorized Representative

Immigration

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Immigration		
Legal services for an insured in the preparation and attendance at your USCIS citizenship interview.	PAID IN FULL	\$ 240*
Legal services for an insured in the preparation and attendance at your USCIS family green card interview.	PAID IN FULL	\$ 240*
Legal services for an insured for representation at your InfoPass meeting with an immigration officer to check on the status of your immigration case.	PAID IN FULL	\$ 160*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

Java R Munay

Authorized Representative

Paternity - Defendant

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Paternity - Defendant		
Legal services for an insured in the defense of establishment of paternity in a motion brought against you . This does not include legal services related to child support, child custody or visitation rights.	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Paternity - Establishment

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Paternity - Establishment		
Legal services for an insured in establishing paternity of a child in a motion brought by you , including amendment and reissuance of a birth certificate. This does not include legal services related to child support, child custody or visitation rights.	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

we Romany

Authorized Representative

Refinancing - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Refinancing - Secondary Residence		
Advice and review of relevant documents regarding refinancing of your secondary residence .	PAID IN FULL	\$ 160*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

a R Mung

Authorized Representative

Property Tax - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Property Tax - Secondary Residence		
Legal services for an insured in an administrative action brought by you to reduce the property tax assessment on your secondary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Building Codes - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Building Codes - Secondary Residence		
Legal services for an insured in an administrative action for permit or code violations relating to the renovation and/or improvement of your existing secondary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

*** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Uncontested Child Support Enforcement

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Uncontested Child Support Enforcement		
Legal services for an insured for an uncontested motion brought by you or against you to enforce a final decree for child support.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Contested Child Support Enforcement - 8 Hours

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Child Support Enforcement - 8 Hours		
Legal services for an insured for a contested motion brought by you or against you to enforce a final decree for child support.	PAID IN FULL (up to 8 hours per insured event)	\$ 640*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Document Review

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Document Review		
Legal services for an insured for the	PAID IN FULL	\$ 40 per document

review of your personal legal documents.

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By and R Munay

Authorized Representative

Protection from Domestic Violence - Named Insured

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Protection from Domestic Violence - Named Insured		
Legal services for the named insured to obtain a protective order related to domestic violence.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By and R Munay

Authorized Representative

Protection from Domestic Violence - Insured

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Protection from Domestic Violence - Insured		
Legal services for an insured to obtain a protective order related to domestic violence when the opposing party is not an insured under the same Certificate .	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Easement - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Easement - Secondary Residence		
Legal services for an insured in an administrative action regarding an easement on your secondary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By and R Munay

Authorized Representative

Foreclosure - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Foreclosure - Secondary Residence		
Legal services for an insured regarding written notice of a foreclosure related to your secondary residence.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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Bу and R Munay

Authorized Representative

Protection of Inheritance Rights

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Protection of Inheritance Rights		
Legal services for an insured claiming the right to inherit from or assert a claim against a deceased person's estate.	PAID IN FULL	\$ 480*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By and R Mung

Authorized Representative

Mechanic's Lien

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Mechanic's Lien		
Legal services for an insured to remove a mechanic's lien.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount

*** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By and R Munay

Authorized Representative

Restraining Order - Named Insured

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Restraining Order - Named Insured		
Legal services for the named insured to obtain a restraining order.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

a R Mung

Authorized Representative

Restraining Order - Insured

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Restraining Order - Insured		
Legal services for an insured to obtain a restraining order when the opposing party is not an insured under the same Certificate.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By and R Munay

Authorized Representative

Student Loan Debt Collection

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Student Loan Debt Collection		
Legal services for an insured as the defendant in a legal dispute related to your student loan.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By and R Munay

Authorized Representative

Zoning and Variances - Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Zoning and Variances - Secondary Residence		
Legal services for an insured in an administrative action related to a zoning change, variance, or an eminent domain proceeding involving your secondary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

wa R Marry

Authorized Representative

Bankruptcy

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Bankruptcy		
Legal services for an insured up to and including filing of a Chapter 7 bankruptcy final report.	PAID IN FULL	\$ 880*
Legal services for an insured up to and including confirmation of a Chapter 13 bankruptcy. This benefit does not include the ongoing maintenance of a Chapter 13 repayment plan.	PAID IN FULL	\$ 1,200*
Legal services for an insured to file an amendment/modification to a Chapter 7 post-discharge or a Chapter 13 post-confirmation bankruptcy.	PAID IN FULL	\$ 240*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

we Romany

Authorized Representative

Consumer Protection

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Consumer Protection		
Legal services for an insured as a plaintiff or defendant regarding written, verbal or implied contracts or warranties relating to consumer goods or services and/or residential contractor disputes (excluding insurance disputes).	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

wa R Marry

Authorized Representative

Defense of Debt Collection

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Defense of Debt Collection		
Legal services for an insured as the defendant in a legal dispute related to consumer goods or services (excluding foreclosure, garnishment, mechanic's lien and student loan debt collection).	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Insurance Disputes

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Insurance Disputes		
Legal services for an insured as a plaintiff or defendant relating to disputes with your insurance carrier.	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount

*** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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Bу and R Munay

Authorized Representative

IRS Collection Defense

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
IRS Collection Defense		
Legal services for an insured in defense against collection actions by the Internal Revenue Service (IRS) related to errors on your personal tax return where the initial written notice is received after your effective date. This benefit does not include collection actions related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

we R Marray

Authorized Representative

IRS Audit Protection

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
IRS Audit Protection		
Legal services for an insured involving Internal Revenue Service (IRS) audits related to your personal tax return where the initial written notice is received after your effective date. This benefit does not include audits related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount
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wa R Mung By

Authorized Representative

Uncontested Alimony, Child Support, Child Custody and Child Visitation Modification Defense

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Uncontested Alimony, Child Support, Child Custody and Child Visitation Modification Defense		
Legal services for an insured for an uncontested motion brought against you to modify a final decree for child support, child custody, child visitation, or alimony.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

a R Munay

Authorized Representative

Contested Alimony, Child Support, Child Custody and Child Visitation Modification Defense - 8 hours

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Alimony, Child Support, Child Custody and Child Visitation Modification Defense - 8 hours		
Legal services for an insured for a contested motion brought against you to modify a final decree for child support, child custody, child visitation, or alimony.	PAID IN FULL (up to 8 hours per insured event)	\$ 640*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By we R Marray

Authorized Representative

Uncontested Alimony, Child Custody and Child Visitation Enforcement

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Uncontested Alimony, Child Custody and Child Visitation Enforcement		
Legal services for an insured for an uncontested motion brought by you or against you to enforce a final decree for child custody, child visitation, or alimony.	PAID IN FULL	\$ 320*

See Policy "Agreement" Section

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Contested Alimony, Child Custody and Child Visitation Enforcement - 8 hours

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Alimony, Child Custody and Child Visitation Enforcement - 8 hours		
Legal services for an insured for a contested motion brought by you or against you to enforce a final decree for child custody, child visitation, or alimony.	PAID IN FULL (up to 8 hours per insured event)	\$ 640*

See Policy "Agreement" Section

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

Java R Munay

Authorized Representative

Uncontested Alimony and Child Support Modification

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Uncontested Alimony and Child Support Modification		
Legal services for an insured for an uncontested motion brought by you to modify a final decree for child support or alimony.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Contested Alimony and Child Support Modification - 8 Hours

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Alimony and Child Support Modification - 8 Hours		
Legal services for an insured for a contested motion brought by you to modify a final decree for child support or alimony.	PAID IN FULL (up to 8 hours per insured event)	\$ 640*

See Policy "Agreement" Section

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Uncontested Child Custody and Child Visitation Modification

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Uncontested Child Custody and Child Visitation Modification		
Legal services for an insured for an uncontested motion brought by you to modify a final decree for child custody or child visitation.	PAID IN FULL	\$ 320*

See Policy "Agreement" Section

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

Java R Munay

Authorized Representative

Contested Child Custody and Child Visitation Modification - 8 hours

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Contested Child Custody and Child Visitation Modification - 8 hours		
Legal services for an insured for a contested motion brought by you to modify a final decree for child custody or child visitation.	PAID IN FULL (up to 8 hours per insured event)	\$ 640*

See Policy "Agreement" Section

* Non-Network Attorney Indemnity Benefits are up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Purchase/Sale of Secondary Residence

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Purchase/Sale of Secondary Residence		
Legal services for an insured for the purchase or sale of your secondary residence for the review and preparation of documents including the contract for purchase or sale and attendance at closing.	PAID IN FULL	\$ 320*

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

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a R Munay

Authorized Representative

School Administrative Hearings

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
School Administrative Hearings		
Legal services for an insured in an administrative public or private formal school proceeding regarding disabilities, special education and student policy violations.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** **Trial Indemnity Benefits** are (\$300 per 1/2 day of **Trial** time) up to the stated amount

*** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Small Claims Court

See Policy "Agreement" Section

Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
PAID IN FULL	\$ 320*
PAID IN FULL	\$ 400*
	Benefits PAID IN FULL

(Exclusion #4 as it relates specifically to plaintiff matters does not apply to this **benefit**)

* Non-Network Attorney Indemnity Benefits are up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By ARAG Insurance Company of Des Moines, Iowa

Ву

we Romany

Authorized Representative

State and Local Tax Collection Defense

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
State and Local Tax Collection Defense		
Legal services for an insured in defense against collection actions by state and/ or local tax authority related to errors on your personal state tax return or personal local taxes where the initial written notice is received after your effective date. This benefit does not include collection actions related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

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and R Munay By

Authorized Representative

State and Local Tax Audit

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
State and Local Tax Audit		
Legal services for an insured involving state and/or local tax authority audits related to your personal state tax return or personal local taxes where the initial written notice is received after your effective date. This benefit does not include audits related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
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By ARAG Insurance Company of Des Moines, Iowa

and R Munay

Authorized Representative

Document Preparation

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Document Preparation		
Legal services for an insured for the preparation of Deeds, Mortgages, Promissory Notes, Affidavits, Lease Contracts, Demand Letters, Installment Contracts, Bill of Sale, HIPAA Authorization and Certification of Trust.	PAID IN FULL	\$ 40 per document

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By ARAG Insurance Company of Des Moines, Iowa

I R Munay

Authorized Representative

Juvenile Court

See Policy "Agreement" Section

COVERAGE	Network Attorney Benefits	Non-Network Attorney INDEMNITY Benefits
Juvenile Court		
Legal services for an insured child charged with a crime (except those involving traffic matters or felony charges) when the court proceedings are held in juvenile court. If the matter is removed from juvenile court, coverage under this benefit will cease as of the date of the removal.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

- * Non-Network Attorney Indemnity Benefits are up to the stated amount
- ** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount
- *** **Trial Indemnity Benefits** are (\$400 per 1/2 day of **Trial** time) up to the stated amount

This agreement forms a part of Policy Number <u>10245-003</u> issued to <u>NortonLifeLock Inc.</u> and is effective <u>January 01, 2020</u>.

By

I R Munay

Authorized Representative

ARAG Services, LLC 500 Grand Avenue, Suite 100 Des Moines, Iowa 50309-

SERVICE PLAN

- 1. <u>Name of Plan Member, Address</u> NORTONLIFELOCK INC. 350 ELLIS STREET MOUNTAIN VIEW, CA 94043
- Service Period The term of this Plan shall be from Jan 1, 2020 to December 31, 2020 Standard Time at the address of the Plan Sponsor.
- 3. Price

\$1.59 monthly Composite rate per Named Plan Member and eligible dependents

4. <u>Services Provided</u> As per attached

SERVICE PLAN

for

NortonLifeLock Inc.

ARAG Services, LLC as plan administrator, will provide the services described in this document (hereinafter referred to as the "plan") in compliance with all provisions herein in return for plan member's service fee. This plan incorporates any and all terms and provisions of the plan member's Certificate of Insurance. If the named plan member purchased only individual membership the services described below will be available only to him/her.

TERMS AND CONDITIONS

This plan may be amended or changed at any time by written agreement between the plan sponsor and us.

Any terms of this plan which are in conflict with any state or federal law are amended to conform to all applicable federal or state regulations.

We do not provide services for you if you have intentionally concealed or misrepresented any material fact or circumstance or have made false statements or engaged in fraudulent conduct relating to your membership or the plan.

TELEPHONE LEGAL ACCESS SERVICES

We will pay the attorney fees of a Telephone Legal Access Law Firm as defined below for Telephone Legal Access Services provided by a Telephone Legal Access Law Firm while your Certificate is in effect.

"Telephone Legal Access Law Firm" - means an independent law firm that has entered into a written agreement with us to provide Telephone Legal Access Services to you within the territory of the United States.

"Telephone Legal Access Services" - means the type of legal services which, within applicable standard of professional care and conduct, may be rendered by the Telephone Legal Access Law Firm in one or more telephone conversations with a client and which may be connected with other legal services based on telecommunication which are specifically listed below.

You will receive:

Toll-free telephone advice on how the law relates to your personal legal matter and which action may be taken.

Follow-up correspondence and telephone calls to third parties related to your personal legal matter.

Specific document preparation and document review.

You will receive legal assistance from the Telephone Legal Access Law Firm for the preparation or review of a Standard Will or Codicils.

Standard Will means a will document without trust provisions other than a support trust for dependent children limited to appointing a guardian and placing assets for dependent children until they reach their age of majority.

REDUCED FEE LEGAL SERVICES

If your legal matter is not fully covered under your insurance policy and is not listed under the "Exclusions" in your Service Plan, you are eligible to work with a Network Attorney and receive a reduced fee that will be at least 25% off the attorney's normal hourly rate. The initial consultation for each legal matter will be provided at no cost. If you retained the services of the Network Attorney prior to the effective date of your legal insurance membership, the reduced fee benefit is not available. Payment of attorney fees is handled directly between the plan member and the Network Attorney. Access to a Network Attorney is subject to availability. You are encouraged to contact ARAG to determine proximity to a Network Attorney within legal practice areas.

For matters that include a cap on the number of hours ARAG will pay a Network Attorney, and where your legal matter will exceed the cap set, the Network Attorney will bill you directly at reduced rates of at least 25% off his or her normal rates for the remaining hours. You pay the attorney directly.

For Telephone Advice, if your matter cannot be resolved over the phone and is not fully covered under your insurance policy and not excluded under the "Exclusions" in your Service Plan, you are eligible to work with a Network Attorney and receive a reduced fee that will be at least 25% off the attorney's normal hourly rate. Payment of attorney fees is handled directly between the plan member and the Network Attorney.

REDUCED CONTIGENCY FEES

This service provides you access to a Network Attorney for a legal matter the Network Attorney deems to be appropriately handled through the use of a contingency fee. The Network Attorney will represent you under a contingent fee arrangement where the contingent fee will not exceed 25% of the net recovery if successfully resolved before or after trial, or will not exceed 30% of the net recovery if successfully resolved on or after an appeal. The initial consultation for each legal matter will be provided at no cost. If you retained the services of a Network Attorney prior to the effective date of your legal insurance membership, the reduced contingency fee benefit is not available.

FINANCIAL EDUCATION AND COUNSELING SERVICES

This service provides you toll-free telephone access to Financial Counselors. Financial Counselors who can address your questions and offer guidance on a variety of money management matters, as well as provide instructions on how to use the program's financial tools.

Financial information and services include:

General financial planning counseling sessions	Insurance
Cash and debt management	IRAs and 401(k)s
Savings and budgeting	Student loans
Asset allocation	Mortgage education
Credit reports	Investments and Risks

You can also visit a financial education website which provides educational resources to help you establish a plan for reaching your goals, such as a down payment on a house, reduction of debt or college funding for a child. This website includes interactive financial tools and an online reference library that can be used to create a personalized money management plan. Financial Counselors are also available for guidance on implementing your personal action items.

IMMIGRATION

A service that gives you toll-free access to Telephone Network Attorneys for:

Legal advice and consultation

Immigration processes and guidelines.

Filing and processing of applications and petitions.

Laws and regulations governing various types of immigration benefits; including asylum, adjustment of status, business visas, and employment authorizations.

Deportation and removal proceedings.

Document review of any immigration forms

Document preparation of affidavits and powers of attorney

Preparation for immigration hearings

For additional immigration services, Network Attorneys provide a reduced rate of at least 25% off their normal rates for any representation-based immigration services. Network Attorneys will bill the member directly.

LEARNING CENTER

Learning Center – Access the Learning Center for an extensive online library of easy-to-read articles, guidebooks and videos created to help you:

Learn more about dealing with common legal and financial matters, like estate planning, identity theft and consumer protection.

Understand how the legal insurance plan works and the coverages, services and resources it provides.

DIY DOCS®

Do-It-Yourself Legal Documents - Online access to more than 300 state-specific documents authored and reviewed by attorneys for accuracy and state-specific compliance in all 50 states. These documents can assist you with everyday life, including issues involving:

Automobiles	Marriage
Caregiving	Real Estate
Estate Administration	Finances

Easy-to-Use Interactive Document Assembly Tool: Helps you efficiently create your own documents by asking simple questions.

My Documents: Online document storage and 24/7 access to create, update, retrieve and print your documents.

Legacy Planning: Create essential legal documents yourself with the help of DIY Docs, including:

Financial Power of Attorney Health Care Power of Attorney Living Will Standard Will

CAREGIVING SERVICES - ADVICE

Telephone access for you to obtain legal advice and consultation on how the law relates to your parents/ grandparents legal matter and which actions may be taken.

CAREGIVING SERVICES

Reduced Fee Services - Should your parents/grandparents legal matter require legal representation, Network Attorneys provide reduced fee services of at least 25% off their normal rate for most legal matters. Payment of the attorney fees is handled directly between the parent/grandparent and the Reduced Fee Network Attorney. Access to a Reduced Fee Network Attorney is subject to availability. You are encouraged to contact ARAG to determine proximity to a Reduced Fee Network Attorney within legal practice areas.

Caregiver Support Services - As a member, you have toll-free access to a Care Advocate, who will:

Answer your eldercare-related questions, assess eldercare need and help you develop a care plan.

Send you a **customized information guide** that contains lists of assisted living facilities, nursing homes or home health care agencies - including comparative quality-of-care ratings and reports on thousands of facilities and agencies - along with helpful eldercare information.

Give you access to the nation's most comprehensive eldercare database with more than 90,000 long term care providers.

Conduct searches to determine the availability and rates of assisted living facilities, nursing homes, home health care agencies and adult care providers. Advocate will negotiate discounts when available.

Plus, you will have access to the **ElderAnswers Website** which provides you online access to qualityof-care ratings and reports, direct access to the provider database, and a wide-range of eldercare information.

Caregiving Guidebook - As a member, you have access to a "go-to" guidebook providing you with the tools and resources needed to take a proactive approach in your caregiving role.

TAX SERVICES

This service provides you with year-round access to experienced tax specialist. You can call toll-free for a one-on-one consultation if you have questions or need advice regarding your personal, non-business related tax matters. Services include:

Tips for state or federal filing of personal taxes Explanation of tax law changes Research on complex tax matters Advice regarding IRS Audits and notifications Review of last year's personal tax return Personal tax return preparation for only \$50*

*There is a \$50 cost for each tax preparation (federal or state). Tax preparation is limited to returns that include forms 1040, 1040A or 1040EZ including Schedule A (Itemized Deductions), Schedule B (Interest and Ordinary Dividends) and Schedule D (Capital Gains and Losses). Returns with additional schedules shall be prepared and billed at a rate of \$60 per hour.

EXCLUSIONS

The plan services do not include:

- 1. Matters against us, the named plan member or the plan sponsor.
- 2. Matters arising out of a business interest, investment interests, employment matters, employee benefits, your role as an officer or director of an organization, and patents or copyrights.
- 3. Matters deemed by us to be frivolous or lacking merit.
- 4. Matters outside the jurisdiction of the United States of America.

This plan is effective <u>January 01, 2020</u> and shall continue in effect for one year. Thereafter, the plan shall be automatically renewed for additional one year terms unless terminated by the plan administrator or plan sponsor upon thirty (30) days' prior written notice to the other party.

ARAG Services, LLC

and R Munay

David R. Murray President

ARAG INSURANCE COMPANY Privacy Statement

To ARAG Policyholders...

ARAG Insurance Company values you as a customer and respects your right of privacy. We want to assure you that we have taken steps and will continue to take steps to maintain and safeguard your information. This privacy policy summarizes and describes our efforts to meet this objective. In this notice you will discover what information we collect, how we use it, and how we protect it from unauthorized access.

Security

ARAG recognizes the importance of respecting the privacy of our policyholders and applicants. We have established physical, electronic and procedural protections to ensure that your personal information is kept confidential in accordance with this privacy policy. We want to assure you that any information that we gather is used strictly to affect, administer, or enforce a transaction requested or authorized by you. Furthermore, we also restrict access to your personal information within our organization to those employees who need the information to service your account.

Information We Collect

We collect personal information about you and all policyholders from the following sources:

Information you gave us or your agent when submitting an application for one or more policies of insurance;

Information from subsidiary companies of ARAG Insurance Company;

Depending on the product requested and in order to verify your information and properly underwrite your request, we may obtain information from consumer reporting agencies (including credit information), medical providers, and/or others.

How We Use your Information

We use your information within ARAG Insurance Company for the following reasons:

To protect you. The information we maintain about you and your policies of insurance help identify you and help protect against unauthorized access to your information.

To provide service. Your information helps us respond to your inquiries more efficiently.

To improve and develop our products and services. Every policy we offer is designed to protect you and/ or your property. The information we gather is analyzed and processed in order to provide you with a superior product at a reasonable price.

Information We Disclose

When we disclose your information to companies outside our group, we do so only for specific purposes as permitted by law. Accordingly, when we disclose information, we require companies to which we disclose your information to maintain and protect its confidentiality. We may disclose information to the following types of outside companies or entities:

Independent contractors, such as technical system consultants, who program our software or maintain our systems to help us administer our products for you.

Governmental or quasi-governmental entities, such as state insurance departments, guaranty funds or rate advisory organizations.

Companies whom we have retained to provide services on our behalf or companies we have retained to administer your policy or account.

Some insurers release personal information to non-affiliated third parties that provide marketing support for products and services other than those offered by that insurer. ARAG does not. If we change our policy, we will give you a supplemental notice with instructions on how you may opt out of this information sharing.

Questions?

We value you as a customer and policyholder. If you have any concerns about our privacy policy, your agent will provide you access to your personal information that we possess or can reasonably retrieve. However, before your agent can satisfy your request you must provide a signed and notarized request indicating all policy numbers for which you want information.

This Privacy Statement describes our privacy practices for both current and former policyholders. We will provide one copy of this notice to joint policy or contract holders; please share this information with everyone covered by your policy.