

LIMITED WARRANTY – NORTON CORE

Who provides this Limited Warranty: This warranty is provided by Symantec Corporation, if you are located in the Americas; or Symantec Asia Pacific Pte. Ltd., if you are located in the Asia Pacific Rim or Japan; or Symantec Limited, if you are located in Europe, the Middle East or Africa (each, “Symantec”).

What this Limited Warranty covers and how long it lasts: Symantec warrants the Norton Core device (“Device”) against defects in materials and workmanship under ordinary consumer use in accordance with the Device documentation for one year from the date of Device activation. Please note, Symantec may consider the Device to be activated in certain circumstances following purchase, even if you do not take direct action to activate the Device, as further described in the documentation. The warranties in this paragraph are collectively referred to as Symantec’s “Limited Warranty”.

What Symantec will do to correct problems covered under this Limited Warranty: During this warranty period, if a defect arises in the Device, and you follow the instructions for returning the Device, Symantec will at its option, to the extent permitted by law, in its sole discretion (i) repair the Device using either new or refurbished parts, (ii) replace the Device with a new or refurbished Device that is functionally at least equivalent to the Device to be replaced, or (iii) refund to you all or part of the purchase price of the Device in exchange for your return of the Device. This Limited Warranty applies, to the extent permitted by law, to any repair, replacement part or replacement device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which you receive a refund will become Symantec’s property.

What this Limited Warranty does not cover:

The Limited Warranty will apply only if you purchased your Device from Symantec or its authorized resellers. This Limited Warranty only applies to hardware components of the Device (and not any associated software), and this Limited Warranty does not apply to damage caused by shipment, accident, misuse, neglect, disassembly, alterations, repair, fire or other external causes, normal wear and tear or commercial or other non-consumer use.

TO THE EXTENT PERMITTED BY LAW, THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, AND SYMANTEC SPECIFICALLY DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IF SYMANTEC CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE. Some states, provinces, countries and jurisdictions do not allow limitations on how long a statutory or implied warranty lasts, so the above limitation may not apply to you.

SYMANTEC IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. IN SOME JURISDICTIONS THE FOREGOING LIMITATION DOES NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. Some states, provinces, countries and jurisdictions do not allow the exclusion or limitation of direct, incidental or consequential damages, so the above exclusion or limitation may not apply to you.

No vendor, seller, authorized reseller, employee or representative of Symantec or any third party is authorized to make any modification, extension or addition to this Limited Warranty. If any term of this Limited Warranty is held to be illegal or unenforceable, the remaining terms of this Limited Warranty will remain in full force and effect.

How you can receive service:

For specific instructions and information regarding how to obtain warranty service for your Device, please contact Customer Support at support.norton.com/core. In general, you will need to deliver your Device in either its original packaging or in equally protective packaging to the address specified to you by Customer

Support. Before you deliver your Device for warranty service, it is your responsibility to remove any information entered in conjunction with your use of the device. Symantec will not be responsible for any loss of such information.

This Limited Warranty is provided to you by the applicable Symantec entity:

- Symantec Corporation, 350 Ellis Street, Mountain View, California, U.S.A.
- Symantec Asia Pacific Pte. Ltd., 6 Temasek Blvd, No 11-01 Suntec Tower 5, Singapore 038986.
- Symantec Limited, Orion Building, Ballycoolin Business Park, Dublin 15, Ireland.

How the law in certain jurisdictions relates to this Limited Warranty: This Limited Warranty gives you specific rights, and you may have other rights that vary from state to state, or jurisdiction to jurisdiction. This Limited Warranty does not change any such rights.