

# 2013 NORTON REPORT



**SOUTH AFRICA**



**GLOBALLY**  
(24 countries)

## CYBERCRIME EXPERIENCES

• Adults who have experienced cybercrime in their lifetime	73%	61%
• Adults who experienced cybercrime in the past 12 months	55%	41%
• Adults who have been victim of cybercrime and risky behaviors	70%	50%
• Number of victims in the past 12 months	1 m	378 m
• Percentage of males who have been victim of cybercrime in their lifetime	78%	64%
• Percentage millennials who have been victim of cybercrime in their lifetime	80%	66%

## CYBERCRIME COSTS

• Total cost of cybercrime in the past 12 months	US\$337 m	US\$113 bn
• Average direct cost per cybercrime victim in the past 12 months	US\$233	US\$298

## CYBERCRIME GOES MOBILE BUT SECURITY IS LEFT BEHIND

• Smartphone users who have experienced mobile cybercrime in the past 12 months	47%	38%
• Smartphone users who have a basic free security software	37%	33%
• Tablet users who have a basic free security software	52%	42%
• Adults who have lost their mobile device or had it stolen	54%	27%
• Mobile device users who aren't aware that security solutions for mobile devices exist	48%	57%

## LINES BLURRED BETWEEN WORK AND PLAY

• Working adults who use their personal device for both work and play	56%	49%
• Working adults who access or send personal emails through their work device **	67%	49%
• Working adults who store personal info on their work device **	48%	27%
• Working adults who access their social network through their work device **	48%	34%
• Working adults who say their company has no policy on the use of personal devices for work *	46%	36%
• Parents who let their kids play, download and shop on work devices **	20%	30%
• Adults who share work information with friends through online storage sites	13%	18%
• Adults who share work information with family through online storage sites	16%	21%
• Online file storage users who use the same online file storage account for both work and personal documents	29%	24%

## LOW MOBILE SECURITY IQ

• Smartphone users who delete suspicious emails from people they don't know	67%	56%
• Smartphone users who avoid storing sensitive files online	64%	48%

## RISKY BEHAVIOR ON SOCIAL MEDIA

• Social network users who do not log out after each session	32%	39%
• Social network users who share their social media passwords with others	20%	25%
• Social network users who connect with people they do not know	21%	31%

## RISKY INFORMATION SHARING HABITS

• Online file storage users who think that online file storage is safe	55%	50%
• Adults who use public or unsecured Wi-Fi	46%	59%
• Wi-Fi users who access or send personal emails on public or unsecure Wi-Fi	54%	54%
• Wi-Fi users who use public or unsecure WI-FI to access their social networks	66%	56%
• Wi-Fi users who use public or unsecure Wi-Fi to shop online	23%	29%
• Wi-Fi users who access their bank account on public or unsecure Wi-Fi	32%	29%

\*Among those who use the same device for work and play

\*\*Among those who use devices provided by their employer